

Steven Holm

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EDUCATION

B.S. MANAGEMENT INFORMATION SYSTEMS

San Jose State University, GPA 3.6

expected May 2024

San Jose, CA

EXPERIENCE

I.T. STUDENT INTERN, Martin Luther King Jr. Library, San Jose, CA August 2022

- Recruited as a temporary student intern to assist Information Technology department
- Upgraded computer hardware across library network, working on ~30 per week
- Maintained computer integrity across library campus, assisting staff with troubleshooting as needed
- Streamlined computer inventory system by creating Excel sheets and importing computer ID numbers into sheet, improved time efficiency by 20%

PROJECT EXPERIENCE

System Design and Implementation, SCRUM framework August 2022 - Present

- Leading a team of 6 to plan, design, and implement an online web store for a client using SCRUM framework for a class project
- Developing detailed reports based on different segments of project, e.g. planning, system analysis, logical design, system architecture
- Elected team leader to foster a team environment, making sure team members are able to communicate via delegating tasks and asking questions
- Presented results and conclusions about team's data analysis for project, gave visual and verbal presentations and incorporated feedback

SKILLS

Computer

- Proficient in Microsoft Excel, Word, PowerPoint, Google Apps, Zoom
- Learning fundamental Python skills and applications

ACTIVITIES

Member, Management Information Systems Association, SJSU

August 2022 - Present

Member, International Business Association

August 2022 - Present