

Simrika Lama

Contact

Address

San Jose, CA, 95112

Phone

8315211331

E-mail

seemrica.15@gmail.com

Skills

Staff Management

Financial Management

Policies and procedures

Coaching and mentoring

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

Work History

2018 - 2022

Manager

Mountain Mike's Pizza, Monterey, CA

- Applied customer feedback to develop process improvements and support long-term business needs.
- Developed and maintained relationships with customers and suppliers through account development.
- Resolved staff member conflicts, actively listening to concerns and finding appropriate middle ground.
- Monitored expenditures to mitigate risk of overages.
- Kept detailed records of daily progress to identify and correct areas needing improvement.

2017 - 2018

Server /Captain Waitress

Namaste Indian Bistro , Monterey , CA

- Coordinated foodservice operations between kitchen staff and dining room servers.
- Maintained customer satisfaction with timely table check-ins to assess food and beverage needs.
- Completed restaurant opening and closing functions that included POS report generation.

Education

2013 - 2015

High School Diploma

Trinity International College - Kathmandu , Nepal

2016 - 2019

Associate of Arts: Accounting

East Central University - Ada, OK

Monterey Peninsula College, Monterey, CA

2022 -
Current

Bachelor of Business in Management Information Systems

San Jose State University