

Sahil Verma

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PROFILE

I am currently enrolled in Business Administration under the concentration of Management Information Systems at San Jose State University. I want to utilize the knowledge I am gaining through my education and use it to solve problems in the Business industry and the Information Technology industry.

EXPERIENCE

Membership Associate, El Camino YMCA, Mountain View, CA - May 2018- March 2019

As a Membership Associate the core responsibilities were to sell memberships, give tours of the facility to them and explain about each department and perks which were included in the membership. Furthermore there was also data entry and e-mail marketing.

Customer Experience Specialist, Best Buy, Mountain View, CA - May 2019-December 2019

As a Customer Experience Specialist the core job duties were assist customers at the cash register and at customer service with returns, exchanges, Trade-ins etc. Furthermore the job duties included selling credit cards, selling protection plans and other plans which would increase profits for the firm.

Security, Securitas, Cupertino, CA - October 2020- April 2020

As a security Specialist the job duties were to stay at a remote post at a tech firm and be vigilant at post and prevent any Breach and to be obeisant for any suspicious activity to ensure overall safety and security of the firm.

Security, Allied Universal, Sunnyvale, CA - August 2021- Present

As a security specialist the core job duties were to work on multiple different posts at a tech firm which included a post in which the duties were such as an admin post. Furthermore the duties involved to stay vigilant and be observant for overall safety and security of the firm.

Volunteer Work

I volunteered in El Camino YMCA in Mountain View in 2017- 2018 for a total of approximately 300 hours and the job duties were to greet members and ensure a positive customer shrive experience for members. Furthermore there were some admin work about memberships in the firm.

EDUCATION

Google IT Support Professional Certificate - Coursera, online - January 2022

Google Cloud Digital Leader Training - Coursera, online - January 2022

Google IT Automation with Python Specialization - Coursera, online - January 2022

San Jose State University, San Jose, CA B.S. in Business, concentration in MIS, May 2021

Skills

Optimistic, Fast Learner, Positive Attitude, Observant, Problem Solver, Good Listener, Task management.

TECHNICAL SKILLS

Python, Microsoft Excel, Linux, Windows, Troubleshooting, Networking, software management, VPN's and proxies, Process management, Network Security.