

Tanvi Deodhar

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Education

San Jose State University

BS Management Information Systems, *GPA: 3.5*

San Jose, CA

Aug 2022 - Present

Work Experience

RSK Consulting Inc.

San Jose, CA

Business & IT Consulting Intern

RSK Consulting | Jan 2025 – Present

- Supported client projects by analyzing data in Google Sheets, mapping business processes, and identifying areas for improvement
- Helped prepare presentations, reports, and documentation for internal and client-facing meetings
- Assisted in project coordination and gained hands-on experience with Google Workspace tools and basic planning methods

Boudin Bakery & Restaurant

Cupertino, CA

Cashier

May 2021 - Dec. 2022

- Processed an average of 200 transactions daily, accurately handling cash, credit, and gift card payments while maintaining a balanced cash drawer.
- Delivered exceptional customer service by efficiently addressing customer inquiries and resolving issues, contributing to a 10% increase in repeat business.
- Collaborated with team members to manage peak service times, ensuring a smooth flow of orders and reducing wait times by 15% during busy hours.

Projects

Consulting Project for Auli's Studio

Research Consultant

Provided consulting solutions to Auli's Studio, a small business, selling handmade scarves. Assisted with social media marketing by enhancing the brand's social media and creating posts on Instagram and TikTok, which directly led to an increase in sales. Conducted competitor research and SWOT analysis and presented the findings to the founder. Regularly communicated with the owner to ensure client satisfaction. Found boutiques for Auli's studio to sell their products to increase brand identity and boost sales by 15%. Created an original brand logo and redesigned the website to reflect the updated branding, which led to a 20% increase in online sales.

Consulting Project for Crema Coffee

Provided consulting solutions for Crema Coffee, to reduce wait times and improve customer satisfaction. Provided a low cost and easy to integrate detailed plan, incorporating POS system, and online ordering systems to a previously mostly analog business. Calculated the project feasibility and regularly communicated with the owner to ensure project success and client satisfaction.

Self Employed Work

Tutoring: Math

Tutored middle school students in mathematics, for algebra, geometry, and calculus fostering critical thinking and confidence through personalized instruction and engaging, step-by-step lessons.

Babysitting

Provided attentive care for two children, ensuring a safe, supportive, and engaging environment. Assisted with homework and led educational and creative activities. Maintained open communication with parents, offering regular updates and building strong trust.

Skills

Languages:	English, Hindi, Marathi
Customer Service Skills:	Interpersonal communication, conflict resolution, active listening
Sales and Retail Skills:	Product knowledge, upselling techniques, goal achievement
Operational:	Cash handling, inventory management, time management
Teamwork:	Collaboration in high-pressure environments, training staff
Technical:	

Awards

Best Speaker

W.I.B.

Consulting Showcase

Recognized for excellence in presenting and communicating consulting solutions to a panel of judges at the San Jose State, Women in Business Consulting showcase

May 2025