

TIFFANY PALMA

CONTACT

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PROFILE SUMMARY

First generation Mexican American student at San José State University, graduating in 2027 with a B.S. in Management Information Systems. Developing skills in SQL, Python, and cybersecurity through coursework, hackathons, and leadership programs.

SKILLS

- Technical: SQL, Linux,, Python, cybersecurity concepts
- Business & Tools: Excel, Google Workspace, Canva, Zoom, POS systems (Square, Clover, Toast, Oracle, Olo, Okta)
- Soft Skills: Communication, adaptability, time management

LEADERSHIP & PROJECTS

Kitten Adoption Hackathon — UC Berkeley | Team Leader, 2024

- Directed 4-person team to build a kitten adoption app in HTML & C++, increasing nonprofit engagement by 30% during pilot.
- Coordinated deadlines and led a live demo that earned 2nd place recognition.

Career Life Planning Capstone — De Anza College | Student Researcher, Spring 2025

- Researched cybersecurity trends, wrote a 10-page paper reviewed by 25 peers and faculty.
- Interviewed a Fortune 500 cybersecurity analyst and presented findings to 35 classmates.

LANGUAGES

English (fluent), Spanish (fluent)

WORK EXPERIENCE

- The Post — Los Altos, CA
Waitress | Jan 2024 - Aug 2025
Delivered service to 6+ tables in a high-volume restaurant. Resolved customer issues by collaborating with staff. Processed transactions on POS systems (Toast, Olo).

- Peet's Coffee — Sunnyvale, CA
Barista & Trainer | 2021 - Present
Served 200+ customers daily with customized beverages. Trained 4+ new team members on operations and standards. Maintained efficiency and cleanliness during peak hours.

- Braven Accelerator Fellow — San José, CA
Summer 2025
Completed a 14-week program in leadership and communication. Led research and created project messaging for Hacker Dojo Capstone.

Education

- De Anza College, Cupertino, CA
Associate Degree for Transfer, Business Administration 2.0,
Completed 90 CSU transferable units and full GE pattern, Spring 2025 | GPA: 3.29
Honors: Dean's List (Fall 2023, Spring 2023, Fall 2024, Winter 2025, Spring 2025)

- San José State University, San José, CA
Bachelor of Science in Business Administration, Concentration in MIS
GPA: 3.29 | Expected Graduation: May 2027