

# Thomson Truong

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## EDUCATION

### San Jose State University

*B.S Business Administration, Management Information Systems*

Relevant coursework - Managerial Accounting, Economics, Intermediate Python, Introduction to Business Programming, Public Speaking

**Jan 2025 - Present**

San Jose, CA

### De Anza College

*A.A Business Administration, Management Information Systems*

- 3.7 GPA

**Sep 2022 - Dec 2024**

Cupertino, CA

## WORK EXPERIENCE

### Kura Sushi

Server

**Aug 2023 - Present**

San Jose, CA

- Provided excellent customer service to over a 100+ customers daily in a fast-paced, high-volume sushi restaurant.
- Promoted seasonal and specialty menu items, contributing to a 12% increase in sales during peak promotions.
- Efficiently managed 5-10 tables simultaneously, always ensuring fast service and high-quality dining experience.
- Balanced \$3,000+ in daily transactions while managing accurate cash, credit, and digital payment handling.

### Gyu-Kaku Japanese BBQ

Server

**Dec 2022 - Dec 2023**

San Jose, CA

- Managed 40+ tables per shift, ensuring high guest turnover, efficient service, and a seamless dining experience.
- Increased high-ticket item sales by 15% through consistently effective upselling of premium meats and beverages.
- Collaborated closely with a team of six to streamline kitchen and service operations, reducing wait times by 30%.
- Assisted in training new staff, improving overall efficiency by 20%, and fostering a supportive team environment.

### 7 Leaves Cafe

Boba Barista

**Aug 2022 - March 2023**

San Jose, CA

- Delivered great customer service to 100+ guests per shift, assisting with drink selections and ensuring satisfaction.
- Maintained a 98% customer satisfaction rating in a high-volume environment consistently ensuring efficiency.
- Trained 5 new employees, ensuring seamless integration into team workflows by providing hands-on guidance.
- Processed \$1,500+ in daily transactions while swiftly managing multiple drink orders in a high-pressure setting.

## LEADERSHIP EXPERIENCE

### Alpha Kappa Psi

Secretary

**Feb 2025 - Present**

San Jose, CA

- Worked across committees as part of a 11-person team, serving as the primary communicator. Oversaw chapter records, coordinated meetings, and built a Google Sites hub that enabled 40+ members to access updates and stay informed.

### Python

Student

**Jan 2024 - Mar 2024**

Cupertino, CA

- Collaborated with 3 other teammates to pitch and code an idea for an AI-powered trash can that would use weight and image recognition to be able to sort, compost, recyclables, and trash.

### Python

Student

**Jan 2024 - Mar 2024**

Cupertino, CA

- Created a script that generates random passwords of different lengths. Can include options such as numbers, special characters, and uppercase letters.

### Interact

Community member

**Aug 2020 - June 2022**

San Jose, CA

- Contributed 100+ hours to community service projects, including fundraising and volunteer efforts. Assisted in organizing 5+ large-scale events, engaging with 50+ members to execute service initiatives.

### Vietnamese Student Union

Choreographer

**Aug 2018 - June 2022**

San Jose, CA

- Led and choreographed 3 Vietnamese dance performances per semester, performed in front of 100+ people. Instructed 20+ dancers, fostering teamwork, precision, focus, energy, and strong performance quality.

## SKILLS

- Python
- Microsoft Office
- Google Suites
- Bilingual (Vietnamese and English)
- Customer Service
- Public Speaking