

Zakaria Ahmed

San Jose | (408) 591-0719 | zak.ahmed028@gmail.com | LinkedIn.com/Zakaria-Ahmed

Education

May 2026

B.S., Business Administration - Management Information Systems, San Jose State University

Experience

Security Officer, Allied Universal November 2022 - Present

- Successfully ensured the safety and security of assigned premises by conducting regular patrols, monitoring surveillance equipment, and inspecting buildings and access points.
- Maintain accurate and up-to-date security logs, contributing to a streamlined reporting process and aiding in promptly identifying potential vulnerabilities.
- Accurately documented and reported security incidents, daily activities, and irregularities, providing detailed logs and reports for management review

Retail Sales Associate, Foot Locker June 2022 - November 2022

- Collaborated with team members to achieve and surpass weekly and monthly sales goals, fostering a competitive yet supportive work environment.
- Developed strong customer relations by adapting to specific customer needs and trying to solve problems of dissatisfied customers resulting in customer satisfaction
- Assisted new employees with the procedures and processes of working in the different sections of the store ensuring a more efficient and organized department

Merchandise Associate, California's Great America August 2021 - February 2022

- Assisted customers with checkout and any questions
- Collaborated with 4+ cashiers as a group to help the customers with any problems
- Greeted guests as they entered the store
- Received and filed online orders

Activities

Management Information Systems Association, Member Dec 2022 - Present

Muslim Student Association, Member Aug 2022 - Present

Faces of African American Muslims, Board Member Jan 2024 - Present

Relevant Coursework

- Business Programming
- Fundamentals of MIS
- Business Statistics
- Introduction to Python
- Financial Accounting
- Add Class?

Skills

- Technical: Proficient in Microsoft Office, Excel, Python
- Languages: Bilingual in English and Somali